

Project

SAFETUR

“Practice based training tool for safety and security in European rural tourism”

2012-1-LV1-LEO05-03389

3rd partner meeting, Buxton

28.11.2013

Asnāte Ziemele

LCTA “Lauku celotajs”

Agenda

1. Project results reached and to be achieved, time schedule, next WPs tasks.
2. Feedback on Interim report and results of audit from LdV LV agency.
3. Financial report feedback, main problems, supporting documents.
4. Safety & Security handbook. European version and national versions.
5. Web tool – S&S check the inspection manual and virtual training module.
6. Project dissemination.
7. Next meeting.
8. Project extension.

WP 1 Define training needs

Duration: 01.10.2012 – 28.02.2013

Work package is done - S&S requirements in each partner country are summarized. Client feedbacks concerning safety issues were gathered and analyzed (total 573). Online customer survey analyzed 656 respondents answers from partner countries, both results incorporated in handbook.

Both summaries are available here:

http://www.celotajs.lv/cont/prof/proj/SAFETUR/project_results_en.html

WP 2 Develop handbook "Your rural tourism business - run it smart"

Duration: 01.02.2013 – 30.09.2013

Work package is done - handbook is developed in all partner languages, plus German.

WP 3 Web based Safety and Security tool

Duration: 1.03.2013 – 30.09.2014

Tool textual material - S&S self evaluation, inspection manual and training module - is developed as draft version in English for all partner counties. "Lauku celotajs" has discussed IT web tool, work on it upgrade has started. Next tasks: programming and web design of the tool (LC), interface translations (all partners).

Web tool – S&S check the inspection manual and virtual training module

Web tool will consist of 3 parts:

1. S&S check: web based fill-in form, results of the check will be reflected by a report that is provided to the RT service
2. The inspection manual – downloadable part of the online tool
3. Training module – web application with the S&S criteria and photos, illustrating compliance with the criteria.

Qualitool

<http://quality.eurogites.org>

SquirrelMail 1.4.22 x Eurogites quality x

quality.eurogites.org/selfcheck

Lietotnes Jauna cilne Avio Mans LMT LEXIN — Bokmål—r... Stue og stuemøbler ...

Register Login

English

Quality self-check

This online self-check allows you to benchmark your guest house, B&B or cottage with the Eurogites minimum international quality assessment standards for rural tourism accommodations. The standard criteria are grouped in five parts representing the clusters – Equipment (19 criteria); Surroundings (9 criteria); Services at the accommodation and in surroundings (9 criteria); Intangible aspects such as personal attention, privacy, or ambience (7 criteria); Security (9 criteria).

Each part can be edited independently from the others. Each quality criteria item is numbered and there is a drop-down menu with assessment options or a check box. Before answering, read explanations of the questions and the required level of assessment: they will appear on the screen if you move the mouse over the question mark next to a check box or a drop-down list. For visual reference, click on the pictures – examples of compliance (on the green background) and incompliance (on the red background). Go through the set of criteria ticking check boxes or choosing items from the drop-down lists. When you are through with the list in one cluster, click "Save and continue" to go to the next part or "cancel" to return to the start page of the self-check (in this case, the data will not be saved). Once finished, you will receive the self-check report of compliance.

Once you are registered, your data are saved so that you can interrupt and restart the self-check, accessing the form with your individual password at your convenience. If you click on "Save test" during the process, you can return to the self-check form by "Go back editing".

To go through the self-check:

- New users - register here
- Already registered users - login here

AES v0.7

The action has received EC funding

Education and Culture DG

Lifelong Learning Programme

LV 11:19 2013.11.26.

Can we skip the registration?

SquirrelMail 1.4.22 x Eurogites quality x

quality.eurogites.org/register

Lietotnes Jauna cilne Avio Mans LMT LEXIN — Bokmål—r... Stue og stuemobler ...

Register Login

English

Registration

Please fill all the fields.
After this, you can immediately start the test.

Accommodation

name

address

type of business

Once your first test is finished, you can also do tests for other business types

country

User

contact name

email

please choose your username

please choose a password

reenter the password

password reminder

in case you forget your password, the reminder will be sent to your email address

preferred communication language

Home

Quality self check

Inspection manual

Virtual training

AES v3.7

Handbook with country comments / national version = Inspection manual

The screenshot shows a web browser window with the address bar displaying 'quality.eurogites.org/manual'. The page features a header with a 'Qualitool EUROGITES' logo, a banner for 'COUNTRY HOLIDAYS IN EUROPE', and links for 'Register' and 'Login'. A language dropdown menu is set to 'English'. On the left, a sidebar contains links for 'Home', 'Quality self check', 'Inspection manual' (highlighted), and 'Virtual training'. The main content area is titled 'Inspection manual' and includes a descriptive paragraph and a download link. Below this, there are three columns of language options, each with a PDF icon and a download button. The languages listed are English, Français, Deutsch, Español, Български, Ελληνικά, Latviešu, and Slovenščina. At the bottom left, there is a small 'AES v0.7' logo.

quality.eurogites.org/manual

Register Login

English

Inspection manual

The Inspection manual explains application of each item in the list of the Eurogites minimum international quality assessment standards for rural tourism accommodations. Rural tourism providers will use it as guidance, and quality inspection bodies will use it as a reference during on site visits.

Download print version of the Inspection manual below:

English:		Español:		Latviešu:	
Français:		Български:		Slovenščina:	
Deutsch:		Ελληνικά:			

AES v0.7

The action has
received EC
funding



We need pictures for Virtual training tool for each topic

SquirrelMail 1.4.22 x Eurogites quality x

quality.eurogites.org/tree/view/treeid/ff80808124de17050124de1b58a00001

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Register Login

English

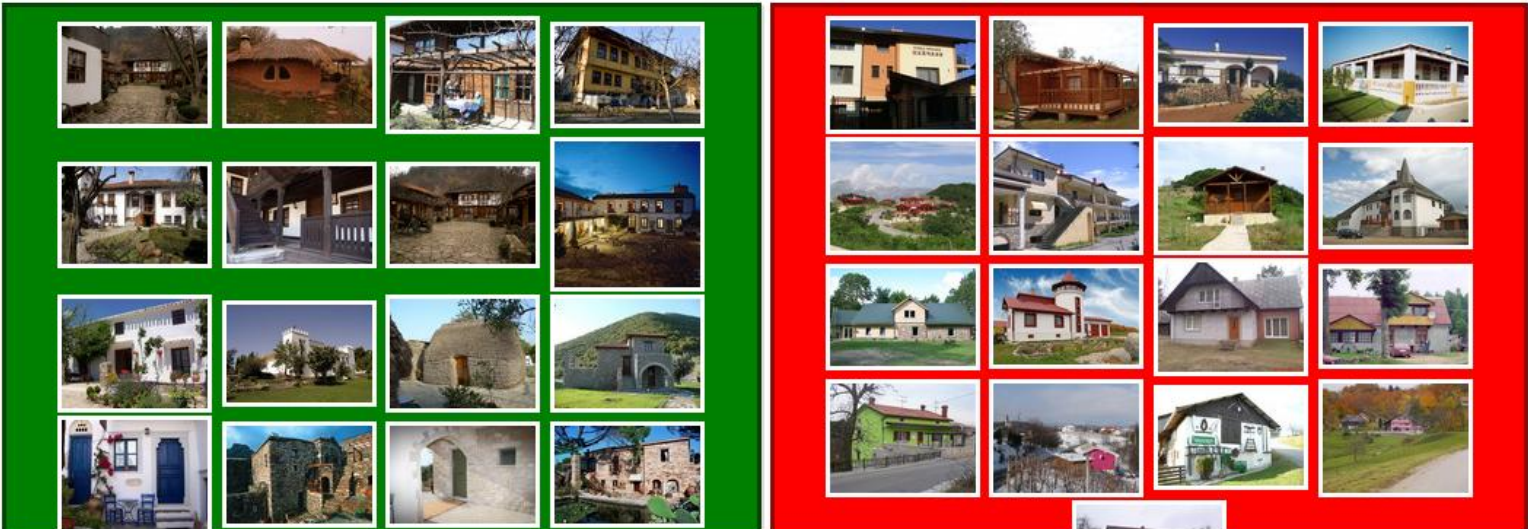
Qualitool
EUROGITES

Eurogites minimum international quality standards

1. Equipment
Equipment

1.1. Local style of building

- Buildings are of the traditional regional style, integrated in the surrounding environment – matching the local architectural tradition and with appropriate use of materials and decorations.



WP 4 Testing

Duration: 01.10.2013 – 30.06.2014

Activity has just started.

Next tasks:

- Test the handbook and tool with the project partners;
- Finalize both results, integrating the results of testing;
- Transfer both to Eurogites.

WP 5 Project management

Duration: 01.10.2012 -30.09.2014

4th Partner meeting in Norway, Bergen on
20.05.2014

following by

21.-22.05.2014. National/European workshop
(+Eurogites GA?) and study tour

WP 6 Dissemination and Volarization

Duration: all project period

Each partner is responsible for project dissemination in their country and informs the lead partner about the implemented activities. Project home page has been developed where all activities are add. In this interim period - 19 dissemination events:

Link it to your websites:

www.safetur.celotajs.lv

SquirrelMail 1.4.22 x SAFETUR - Practise based x

www.celotajs.lv/cont/prof/proj/SAFETUR/project.html?lang=en

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Lifelong Learning Programme

SAFETUR - Practise based training tool for safety and security in European Rural tourism (2012-1-LV1-LEO05-03389)

Project duration: 01.10.2012 - 30.09.2014

Project goal:
Provide a practical and efficient, continuously updated life-long learning opportunity for tourism micro-SMEs in Europe through improved training accessibility in the field of Safety and Security at workplace and for clients, leading to compliance with cross-european standards, an increased professionalism, competitiveness through trust and reability and through these, stability and sustainability of rural tourism initiatives in Europe.

Project partners:
1. Latvian Country Tourism Association "Lauku celotājs"
2. [Norwegian Rural tourism and local food "HANEN"](#)
3. [Bulgarian association for alternative tourism BAAAT](#)
4. [European Federation of Rural Tourism - EuroGites](#)
5. [PRODEC Consultores](#)
6. [Lithuanian Countryside Tourism Association of Lithuania](#)
7. [Farm Stay UK Limited](#)

[Project summary](#)

[Project presentation](#)

This project has been funded with support from the European Commission.

PROJECT RESULTS

Project activities:

15.10.2013

Project parner meeting and Eurogites workshop

Feedback on Interim report and results of audit from LdV LV agency

- Disseminating project results and events we should more focus on VET institutions, prove involvement of VET – all partners send the list of the schools, which they contacted
- Update information in ADAM database

Financial report feedback, main problems, supporting documents

General remarks

1. a lot of missing supporting documents - partners do not follow the table of supporting documents sent by LP
2. amounts in EUR are not written on the documents and are not underlined
3. amounts in supporting documents do not correspond to Financial report
4. project stamps are not used when needed

Table with documentation for interim report

Inspection manual

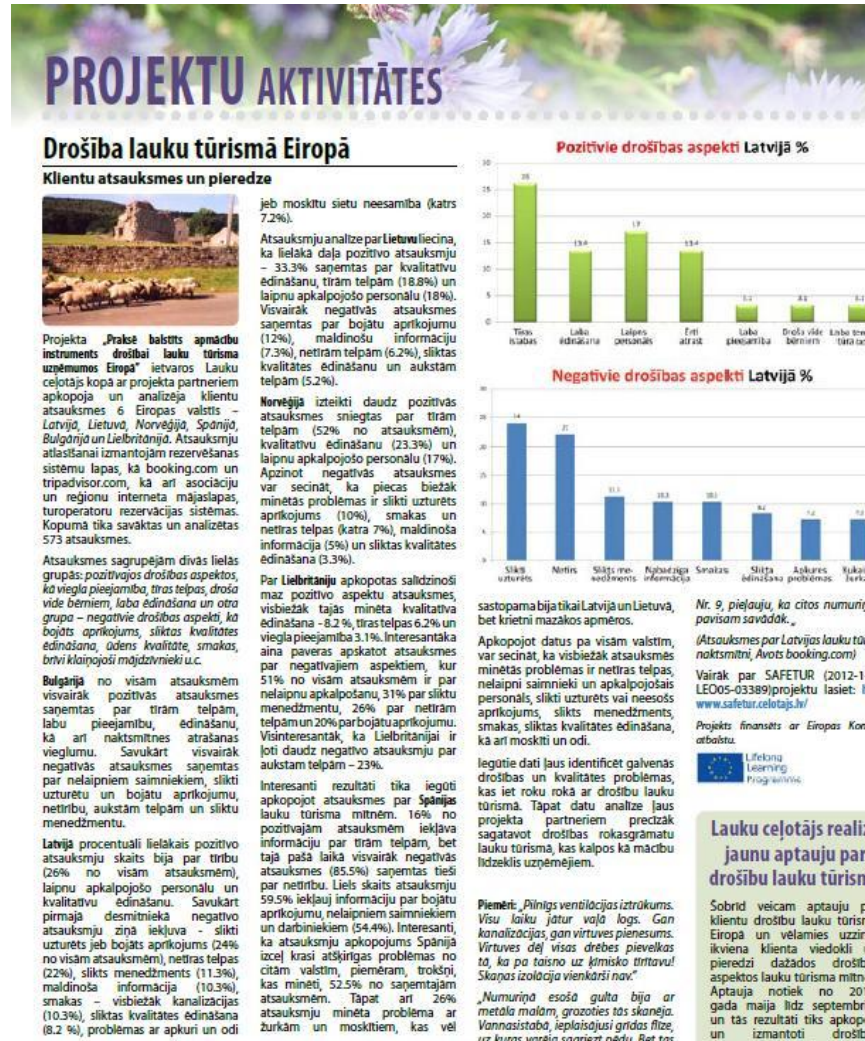
- Safety & Security handbook with nation comments.
- European version in EN and DE and national versions.
- Feedback from partners
- Next tasks and deadline 1.04.2014
- Common design for Inspection manual and Handbook – LC responsible, Klaus sends logo

Project dissemination - requirements for each partner

Each partner have to organize dissemination activities, minimum:

- 2 press releases;
- Publication at website and link to project website;
- 2 workshops.

E-newsletter – LC example



Project extension (+1month) to 31.10.2014

Project requires extension due to the fact, that one of the project results - European Rural Tourism Workshop on Safety and Security will be held month later than initially planned. Workshop will be on 5th - 8th October, 2014.