Rural tourism in Latvia: adaptation to changing market situation





Juris Smaļinskis RT conference, 26.11.2009.



Latvian Country Tourism Association Lauku ceļotājs





Founded: 1993

Members: ~320

Bed places: ~ 6381

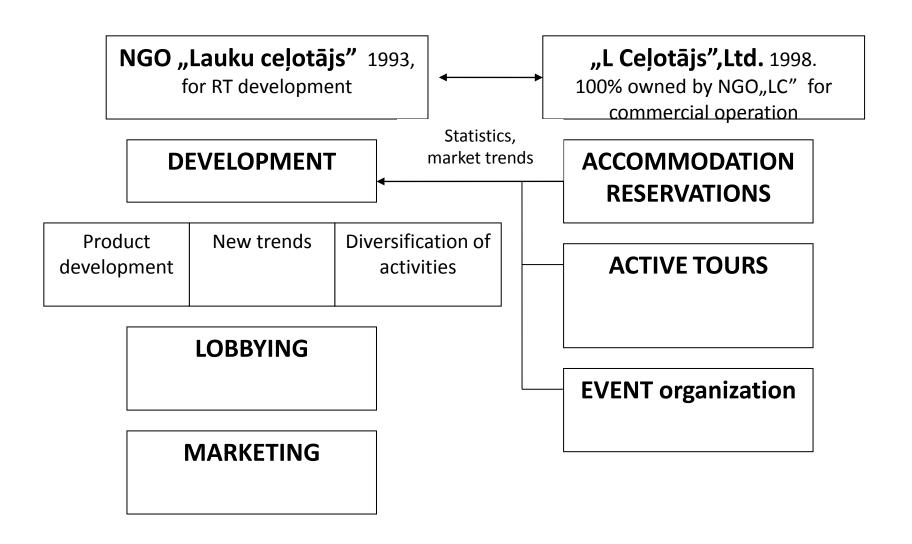
Staff: ~ 12





www.countryholidays.lv

Latvian Country Tourism Association



Baltic Country Holidays: Latvia – Lithuania - Estonia

Cooperation with:

- •171 accommodation sites in Lithuania
- •210 accommodation sites in Estonia



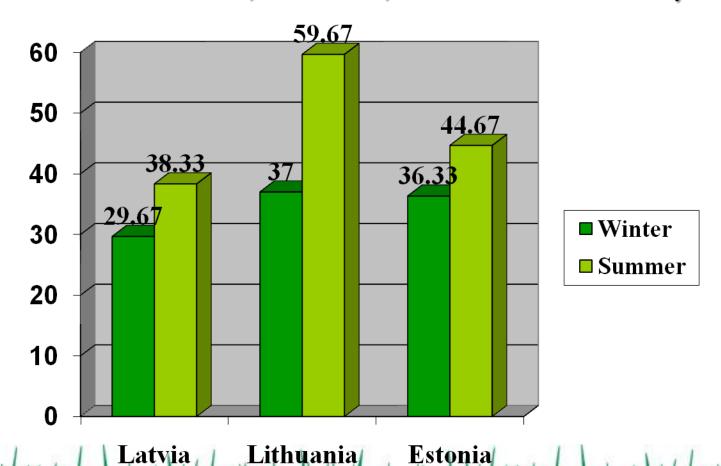
Average accommodation prices in 2007 – 2009 (LVL)

Accomm type	Unit	Price 2007 Win/Summer	Price 2009 Win/Summer	Average % 2007/09	Changes in 2009
Country house	Pers.	9,82	12,08	+23%	-15 - 20%
Self- catering	Pers.	11,50	14,53	+15%	-15%
Guest house	DBL	24,00/35,00	30,00/38,00	+18%	- 40%

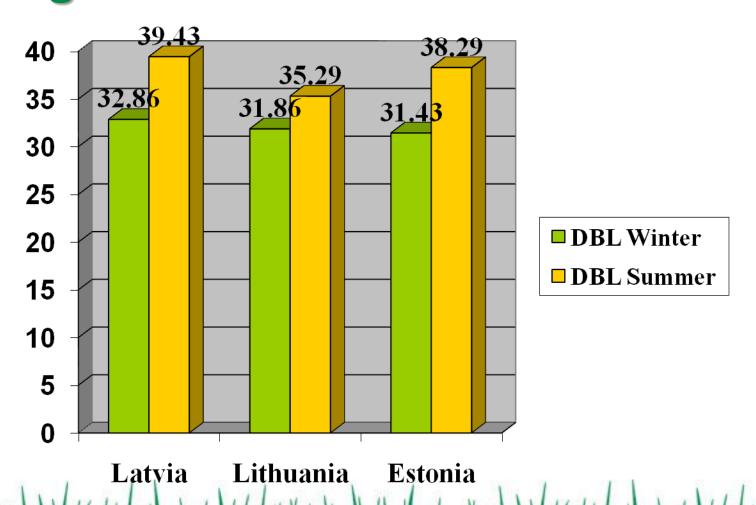
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Price comparison: average rates (in LVL) for DBL room/night in guest houses by the sea in 2009

(LV – Western seacoast; LT – Nida; EE – Saaremaa island)



Price comparison: average rates (in LVL) for DBL room/night in guest houses inland in 2009



Market changes in Latvian RT

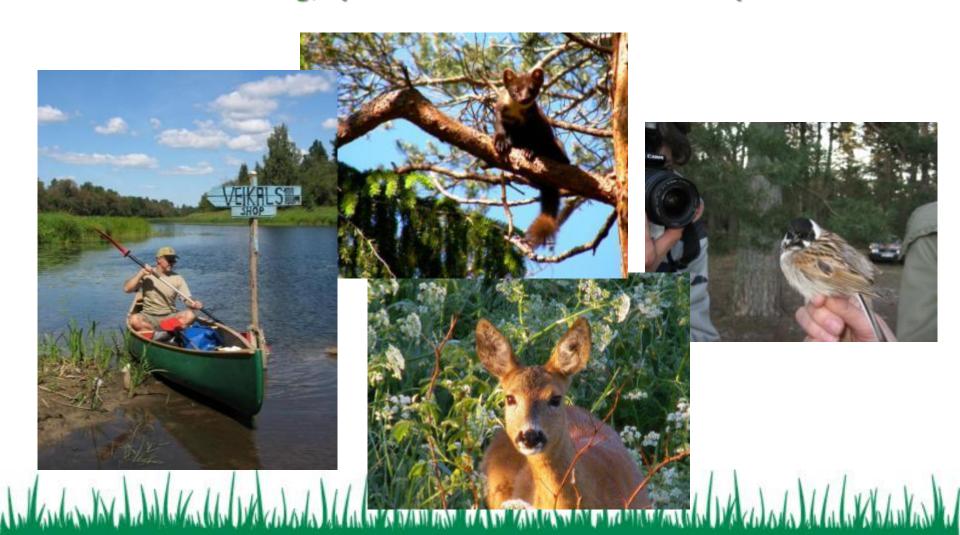
- Customers become more demanding
- Providers looking for specialisation, unique selling point, difference from competitors
- Increased importance of value for money
- Precise target audience (camping, self-catering, etc.)
- Provider cooperation to develop products and services in the destination
- Regular customers the most important market.
 Quality of service, customer relations, pricing policy are key factors.
- Customers choose basic services or free of charge services/facilities (actions, discounts, walking trails))
- Customers have very limited holiday budget.

European RT under economy change

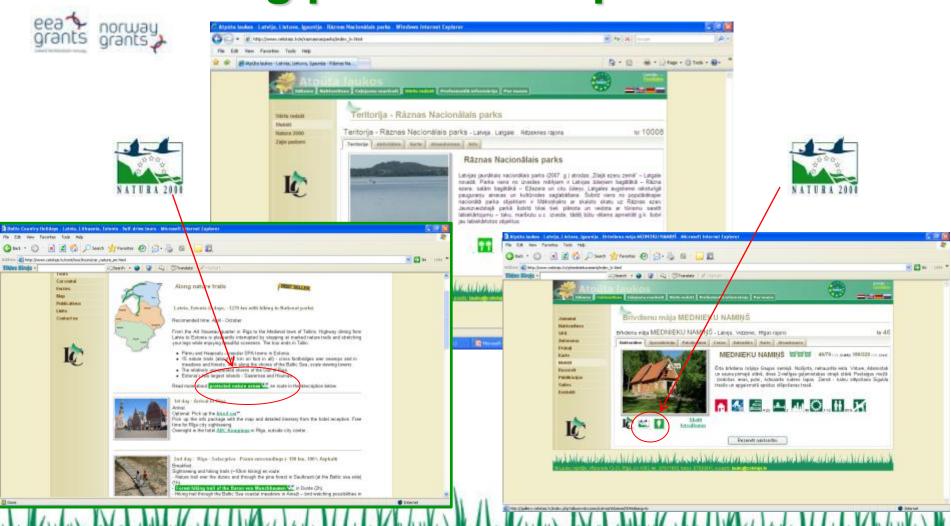
- Occupancy rates 4% (against -7% in tourism industry in general. Source: WTO).
- Short term reservations, shorter holidays, customers waiting for special offers, discounts.
- Customers buy basic services: accommodation and breakfast.
- Holiday sites are winners as people keep long holidays, leaving out short breaks.
- Discounts cause general price dicrease because of competition. Profitability of RT operations dicrease.
- Length of holiday trips dicrease by 6%.
- Reduced numbers of foreign customers, domestic tourism increasing.

Using EC funded projects for development of innovative RT products

Great views, boating tourism, hiking and walking, bird and animal watching, open farms and artisan workshops



Developing Natura 2000 database and nature based RT products, extra selling point for RT providers





Project "Baltic Green Belt"

Database and map of military heritage



EC LIFE+ Project "POLPROP" New products in the Slitere NP



The goal: to ensure contribution from tourism in the local economy while preseving the nature values in the protected nature territory









Project qualitool: "Quality in European rural tourism"

EUROGITES *

(2008 - 2010)

www.countryholidays.lv/p/qualitool

Activities and results:

- •Eurogites minimum international rural tourism quality standards: self-check online
- •Manual explanations of standard criteria
- •Online training module photos/quality illustrations

Event:

International RT quality workshop, May 26, Riga



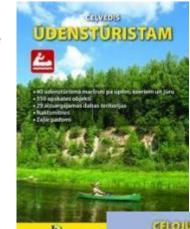




Project benefits for RT providers

• Tourism activities defined and recognised. No resistance from administrations of protected nature territories.

- Opportunities to develop low cost tourism products in cooperation, involving all local stakeholders
- Nature tourism management guidelines assistance for RT providers in development of nature based RT products
- Free of charge marketing opportunities: Active and nature tourism publications (cycling guide, boating guide, "Great Views of Latvia" map, National park guide)
- Public discussions with involvement of ministries, mass media to draw attention to RT sector problems and find solutions





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Paldies par uzmanību!





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